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9 August 2023

Dear Supplier,

MINISTRY OF THE INTERIOR ACCEPTS ONLY E-INVOICES

The Ministry of the Interior only accepts, processes and archives invoices in electronic form. Please ensure that in the future, your invoices will be submitted electronically via the central government e-invoicing service operator.

Our invoicing details:

E-invoice address/EDI code: 003702459923200

Peppol e-invoicing address: 0037: 02459923200

Operator number (OpusCapita Solutions Oy): E204503

Business ID: 0245992-3

VAT number: FI02459923

In Finland each elnvoice sender and receiver has own representative called intermediator that can be a Finnish bank or operator which is responsible for handling and delivering sender and receiver's elnvoicing delivery process. These operators and banks have bilateral interconnection between each other (a four-corner model), which then composes so called open elnvoice network.

OpusCapita is the Finnish Government's e-invoicing service provider. If your service provider has an agreement with OpusCapita on sending e-invoices, you can send the invoices to Finnish government agencies via OpusCapita. It is also possible to send the invoices to government agencies using the Peppol network. If you are not able to send the e-invoice through the above channels, you can create an e-invoice free of charge using the Handi Supplier Portal and Basware Supplier Portal.

Central government will not sign contracts on receiving e-invoices with any other service provider. We will not accept invoices sent by e-mail, only e-invoices submitted using the e-invoicing system (Directive 2014/55/EU on electronic invoicing in public procurement and Act 241/2019). Incorrect invoices will also be returned to sender. The accounting unit shall not be responsible for any costs arising from delayed payments in cases where the original invoice was inadequate or the supplier was otherwise in breach of their contract.

The central government receives e-invoices compliant with the European standard

The Finnish government requests that, as of 1 April 2021, suppliers use e-invoices that are compliant with the European Standard. The Electronic Invoicing for Contracting Entities and Traders Act (241/2019), which is compliant with the European Union Directive on electronic invoicing in public procurement (2014/55/EU), entered into force on 1 April 2020. The rules for validating European Standard invoices are based on the EU Standard EU16931, known as the European Standard. Read more about e-invoicing following the European Standard in the press release published by the State Treasury, or on the State Treasury's electronic invoicing website. For example, this site contains the Application instructions for public administration on the

Government's Electronic Invoicing, which lists the data elements the public administration requires suppliers to show on their e-invoices.

Handi Supplier Portal

If you do not yet have an e-billing system, you can use the Finnish Government's e-billing service Handi to produce and send invoices. To start using the Handi portal, you must contact the agency contact person or purchaser and provide them with an e-mail address, where the invitation to the portal is to be sent. In the future, this e-mail address serves as your system administrator ID, which you can use to create new user IDs in the portal. The agency that you are about to send an invoice to will create a supplier invitation to the Handi service. The Finnish Government Shared Services Centre for Finance and HR (hereinafter referred to as Palkeet) performs a technical check-up before the invitation is sent. You will receive a login link and further information on the supplier portal via e-mail. If you have never supplied anything to central government agencies before, we will be asking for your company information in connection with registration. Please fill in this information and submit it to Palkeet. You will be given the final link to the supplier portal once Palkeet has saved your supplier details into the financial control system.

The login link in the portal invitation is valid for 96 hours. If the link has expired, Palkeet will send you a new link upon request. Palkeet also monitors supplier invitations that have not been responded to and sends new links. Please refer to handitoimittajapalvelu(at)palkeet.fi or Palkeet customer support, tel. +358 2955 64060 during service hours (Mon–Fri 8 am–4.15 pm) for any issues concerning the implementation of the Handi supplier portal

Basware Supplier Portal

If your organisation does not yet have an e-invoicing system, you can use the Basware e-invoicing service (Supplier Portal) to produce and send e-invoices. This service is currently offered free of charge. To log on to the Basware portal and to find out more about using it, please visit https://www.valtiokonttori.fi/en/services/public-administration-services-2/public-administration-services/invoicing-the-state/#invoicing-the-state/.

Terms of payment

Please comply with the payment term of 21 days in your invoices. This term is based on the General terms of Public Procurement in Service and Supply Contracts published by the Finnish Ministry of Finance. Under these terms, an e-invoice is due 21 days after the receipt of a valid invoice.

Invoice attachments

You can also use the e-invoicing service to submit attachments to invoices in the electronic format. We recommend that you use the pdf format for such attachments. Any other material must be posted to the following address: Ministry of the Interior, PO Box 26, FI-00023 Government.

For further information about sending e-invoices to the Ministry of the Interior, please contact Anni Luukkonen, tel +358 295 488 516, Teija Puroila, tel +358 295 488 583 or Merita Kujanpää, tel +358 295 488 or by email: firstname.lastname@gov.fi.

Crisis Management Centre (CMC) Finland / Tiina Törnroos, tel +358 503 242 830, email: firstname.lastname@cmcfinland.fi.

Yours faithfully,

Director of Finance and Planning Kati Korpi